



Orthopedics & Sports Medicine

ORTHOTEXAS PHYSICIANS & SURGEONS

MEDICATION POLICY

1. For all medication refill requests, please contact your pharmacy to fax a refill request to our office for processing at 972-596-9382. If you are requesting a new prescription, please call the office between the hours of 8:00 a.m. – 4:00 p.m., Monday – Thursday. Please allow 24 hours for processing a request. Medications are refilled on a patient-by-patient basis and we are unable to refill medications over weekends, holidays or after normal business hours.
2. Please call several days before your supply of medication runs out to allow for processing and to ensure the physician is available to review your request.
3. We request that you use only one pharmacy for all of your prescriptions and only use one physician for pain medications.
4. We are unable to provide early refills of narcotic medications under any circumstances. **Example:** Do not check narcotic medications in checked luggage at the airport; keep them in your possession. If your luggage is lost and you lose your medication, we will not refill your medications early.
5. If you are taking more than the prescribed amount of pain medications or pain medications from another physician, we will no longer provide medication refills.

I _____ (please print name), certify that I have read and understand the Medication Policy.

Signature _____ Date _____

All questions should be directed to your physician or his/her staff. The medication policy was reviewed with the patient by:

Clinic Staff Signature _____ Date _____

Thank you,

OrthoTexas Physicians & Surgeons